

ANNA ORTIZ

SHRM-CP

Practice Manager

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Current Responsibility

Anna Ortiz is the practice manager in the Health Practice of Milliman's Hartford Office. She has been with Milliman since October of 1998, assisting actuaries and other consultants with a wide variety of projects.

Professional Work Experience

Anna manages the Practice's Medicare Part D Retiree Drug Subsidy (RDS) testing and account management program. She has been an RDS account manager for over a decade and serves the needs of 15 different plan sponsors. She has also assisted hundreds of clients through Milliman's RDS actuarial testing process, and more than 2,000 attestations since 2006. Her main role is to oversee the process from start to finish and communicate with all RDS clients to ensure that they understand the actuarial testing and application process. She ensures that all clients meet application deadlines set forth by the Centers for Medicare and Medicaid Services (CMS) through diligent oversight.

Anna supports municipal clients in the navigation of Milliman's GASBhelp.com retiree medical valuation tool. In addition to creating accounts for new clients, she responds to questions about the required inputs and coordinates any ad hoc work that needs to be done for special cases that do not fit into the model.

Anna oversees Practice administration including accounts payable, accounts receivable, and assists with recruiting initiatives.

Professional Designations

SHRM Certified Professional

Education

BS, Post University, Business Administration Major, International Business Minor