Milliman Webinar Series ICD-10 Critical Success Factors Session 4

Factor # 8 Effective Use of Available Tools

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Ten Critical Success Factors

Session One

- A Strong Implementation Foundation
- An Organized Change Plan
- Integrating and Coordinating with other Priorities and Initiatives

Session Two

- Training and Education
- Effective Communications

Session Three

- Managing Vendor Relationships
- Managing Payer: Provider Relationships

Session Four

Effective Use of Available Tools

Session Five

- Planning for the Financial Impact
- Leveraging for Strategic Opportunities



Session # 4 Objective

- Help participants to:
 - Understand the tools that are available
 - Develop an approach to tool use
 - Use tools to bring about the intended change
 - Select appropriate tools

Tool: \tül\ noun

- 1. A device or implement used to carry out a particular function.
- 2. A thing used to help perform a job.



Publically Available ICD-10 Tools

Public domain tools and converted systems

Tools	Description
ICD-10 CM & PCS Index and Tabular listing	Electronic file of ICD-10 codes
General Equivalency Mappings (GEM) ICD-10-CM ⇔ ICD-9-CM ICD-10-PCS ⇔ ICD-9-CM	Lists all plausible translations
Reimbursement mapping guides and tables	For each ICD-10 CM/ PCS code, identifies a single ICD-9 translation
ICD-10 MS-DRGs	ICD-10 code listing for each MS-DRG

- Commercially available tools
 - Assessment
 - Education and training
 - Translation



October 1, 2013 Processing Choices

		Transition	Conversion
	Preparation	Develop ICD-10 ⇔ICD-9 maps Develop production workflows	Develop ICD-10 ⇔ICD-9 maps Convert processes to ICD-10
Implementation		Receive ICD-10 & map to ICD-9 Process with ICD-9 Store ICD-10s billed/ICD-9s used	ICD-10 processing Store ICD-10s billed and used
	Post Implementation	Analyze ICD-10 data Test ICD-10 optimization options	Analyze ICD-10 data Test ICD-10 optimization options
Be	nefits	'Bridge' system transitions Convert over longer time period Fewer immediate policy changes	Can realize immediate value in more precise ICD-10 codes One step processing
Co	ncerns	Mapping slows processing No potential immediate value in more precise ICD-10 codes Risk in ICD-10 to ICD-9 mapping not the same as ICD-9 billing ICD-9 codes will not be updated Significant storage needed	Risk in changing processing without knowing which ICD-10 codes will be billed May need to modify previously modified applications



Mapping Options to Get to Your Processing Choice

Approach	Description	Benefits/ Uses	Risks/ Limitations
GEM Search and Replace	Auto map codes using GEMs	Useful in mapping broad service categories Little administrative effort needed	Unable to be used in processes using precise codes
Purpose built map (Replace & Refine)	Auto map codes with 1:1 relationship 'Custom map' complex codes	Mitigate risk in situations of more precise coding Moderate administrative effort	Complex mapping decisions may need to vary by process Multiple maps may be confusing Code compromises will be made and may have a financial impact Need to refine processes after gaining ICD-10 experience
Optimize	Revise processes based on I-10	Take advantage of more specific codes to identify populations/ refine payment	Significant administrative effort May need to revise further based on experience Need to manage expectations



Some "Gems" about the GEMs

ICD-10 to ICD-9 GEMs

- Plausible ICD-9 translations of the ICD-10 codes based on the meaning of the ICD-10 codes
- An entry for every ICD-10 code
- Only those ICD-9 codes included in a plausible translation
- Not all ICD-10-CM/PCS codes have an ICD-9 match
- Includes new ICD-10 concepts that are not found in ICD-9

ICD-9 to ICD-10 GEMs

- Plausible ICD-10 translations of the ICD-9 codes based on the meaning of the ICD-9 codes
- An entry for every ICD-9 code
- Only those ICD-10 codes included in a plausible translation
- All ICD-9 to ICD-10-PCS maps are considered approximate



Uses of the GEMs

- ICD-10 to ICD-9 GEM (Backward Mapping)
 - Convert ICD-9 based systems or applications to ICD-10 based applications (using a reverse lookup)
 - Create one-to-one backwards mappings from incoming ICD-10 based records to ICD-9 based legacy systems
- ICD-9 to ICD-10 (Forward Mapping)
 - To migrate ICD-9 historical data to an ICD-10 based representation for comparable longitudinal analysis
 - Create ICD-10 based test records from a repository of ICD-9 based test records



GEM Conversion Complexities

- New concepts in ICD-10, not present in ICD-9
- No matching code in the GEMS
- Multiple ICD-9 codes represented by one ICD-10 code
- Multiple ICD-10 codes represented by one ICD-9 code
- Intentional refinement / improvement of a process or application



ICD-9 to ICD-10 GEM Alone is Not Useful in ICD-9 Application Conversion

- Plausible translation does NOT mean all possible translations
- ICD-9 to ICD-10 GEMS provide <u>plausible</u> translations of the ICD-9 codes to ICD-10 based on the meaning of the ICD-9 codes
- For example
 - If an ICD-9 code does not include a specific concept (e.g. left and right) then the code would translate in the ICD-9 to ICD-10 GEM to the unspecified ICD-10 choice and not include ICD-10 codes with laterality
 - Looking up the meaning of the ICD-9 codes in the ICD-9 to ICD-10 GEM and simply replacing them with their ICD-10 counterparts would exclude all of the more specific ICD-10 codes in the converted application



GEM Mapping Terms of Endearment

- Forward mapping: mapping from ICD-9 to ICD-10 GEMs
- Backward mapping: mapping from ICD-10 to ICD-9 GEMS
- Source system: the code set being mapped 'from'
- Target system: the code set being mapped 'to'
- Reverse lookup: using a GEM to look up a target system code to see all the codes in the source system that translate to it
 - For example using the target ICD-9 code in the ICD-10 to ICD-9
 GEM to find all the ICD-10 source codes that translate to the specified ICD-9*



^{*} Note: Remember, not all ICD-9 codes match to an ICD-10 code, so the ICD-9 code may not appear on the ICD-10 to ICD-9 GEM

GEMs

- The source system code is listed on a new row as many times as there are alternatives in the target system
- Single Entry
 - The source code is linked to one target system code option
 - Could be more than one code option (a = b or c) in the GEM
- Combination Entry
 - Two or more target system codes are needed to meet the meaning of one source system code (a = b + c) in the GEM
 - Chronic condition with an acute manifestation
 - An acute condition and its external cause
 - Two acute conditions found together



Combination Entry Example

- Two or more target system codes are needed to meet the meaning of one source system code
- ICD-10 to ICD-9 example:

I-10 to I-9 CM Example

R6521 99592 10111

R6521 78552 10112

Source (ICD-10): Severe Sepsis with Septic Shock

ICD-10 Code		ICD-10 Code Description	ICD-9 Code	ICD-9 Code Description	Approximate Flag	No Map Flag	Combination	L'ad	Scenario	Choice List
	Severe sepsis with septic shock		99592	Severe sepsis	1	0	1	1	\bigcap	1
	Severe sepsis with septic shock			Septic shock	1	0	1	1	X	2



No match

ICD-9 Code	ICD-9 Code Description	ICD-10 Code	ICD-10 Code Description	Approximate Flaq	No Map Flag	Combination Flag	Scenario	Choice List
E8710	Foreign object left in body during surgical operation	NoDx		1	1	0	0	0

One to One Precise match (a = b)

									ı
7840	Headache	R51	Headache	0	0	0	0	0	ı

Multiple choice of single codes (a = b or c)

	Cholesteatoma of		Polyp of middle ear,					
38532	middle ear	H7440	unspecified ear	1	0	0	0	0
	Cholesteatoma of		Cholesteatoma of					
38532	middle ear	H7113	tympanum, bilateral	1	0	0	0	0



1: Combination code (a = b + c)

ICD-9 Code	ICD-9 Code Description	ICD-10 Code	ICD-10 Code Description	Approximate Flag	No Map Flag	Combination Flag	Scenario	Choice List
	Senile dementia with							
2903	delirium	F03	Unspecified dementia	1	0	1	1	1
	Senile dementia with		Delirium due to known					
2903	delirium	F05	physiological condition	1	0	1	1	2

Multiple choice of code combinations (a = (b + c) or (d + e))

75435	Congenital disloc of 1 hip w/ sublux of other		Congenital dislocation of right hip	1	0	1	1	1
75435	Congenital disloc of 1 hip w/ sublux of other	Q6532	Congenital partial dislocation of left hip	1	0	1	1	2
75435	Congenital disloc of 1 hip w/ sublux of other		Congenital dislocation of left hip	1	0	1	2	1
75435	Congenital disloc of 1 hip w/ sublux of other		Congenital partial dislocation of right hip	1	0	1	2	2



Backwards and Forwards Translations are Not Equal

ICD-9 to ICD-10-CM Translation of Septic Shock is One to One

78552 Septic shock R6521 Severe sepsis with septic shock

ICD-10-CM Translation of the Same Code Back to ICD-9 Requires a Code Combination

R6521

Severe sepsis with septic shock

99592 Severe sepsis AND

78552 Septic shock



ICD-9 to ICD-10 Diagnosis Translation

- Correlation between codes is close in some areas-where the two code sets share common organization
 - Many infectious disease, neoplasm, eye, and ear codes
- Other areas, whole chapters are organized differently
 - ICD-9 by episode of care vs. ICD-10 by stage of pregnancy

I-10 Description

O26.851 Spotting complicating pregnancy, first trimester

O26.852 Spotting complicating pregnancy, second trimester

O26.853 Spotting complicating pregnancy, third trimester

O26.859 Spotting complicating pregnancy, unspecified trimester

I-9 Description

649.50 Spotting complicating pregnancy, unspecified episode of care

649.51 Spotting complicating pregnancy, delivered

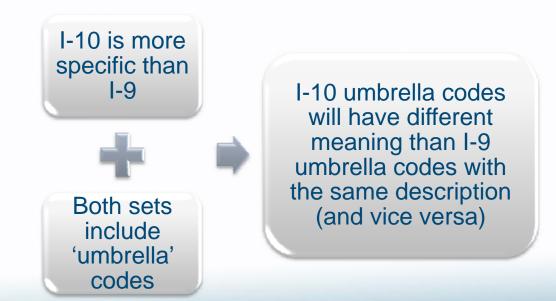
649.53 Spotting complicating pregnancy, antepartum



Umbrella Codes

Not elsewhere classified/ NEC/ 'Other' (e.g., 733.95 Stress fracture of other bone)

Not otherwise specified/ NOS/ 'unspecified' (e.g., 003.9 Salmonella infection, unspecified)





Some ICD-9 codes are more Specific than ICD-10

ICD-10-CM

O04.81 Shock following (induced) termination of pregnancy

ICD-9-CM

635.50 Legally induced abortion, complicated by shock, unspecified

635.51 Legally induced abortion, complicated by shock, incomplete

635.52 Legally induced abortion, complicated by shock, complete

636.50 Illegal abortion, complicated by shock, unspecified

636.51 Illegal abortion, complicated by shock, incomplete

636.52 Illegal abortion, complicated by shock, complete



Application Conversion Approach

- 1. Identify I-9 list
- Analyze context
- Meaningfully group

- 2. Capture possible I-10 codes using I-10 to I-9 GEM Reverse look up
- 3. Identify codes that may not have been captured
- 4. Identify other I-9 codes that the I-10s represent

- 8. Identify I-10 clusters needed to replicate the logic
- 7. Identify general I-9 codes leading to inappropriate assignment
- 6. Resolve conflicts
- 5. Identify conflicts in mutually exclusive rules

- 9. Refine list
- 10. Evaluate if the conversion changes the intent
- 11. Create I-10 based copy of the application and document logic



Analyze Context

- What is the intent of the source codes?
 - Identify a clinically homogenous population?
 - Differentiate severity of illness?
- What criteria were used to select ICD-9 codes?
 - Specificity or precision of the code to distinguish condition severity or costs?
 - Represent high prevalence conditions or services?
- What limitations exist in how the source codes are used?
 - Mutually exclusive categories?
 - Logic does not accommodate combination codes?
 - Cross-reference diagnoses and procedures?
- What is the goal of the conversion?
 - Replace
 - Optimize / Refine



Partial Content abatacept (Orencia) Medical Policy

Medically necessary for:

- Adult members 18 + years with moderately to severely active RA
- Persons aged 6 + years with moderate or severely active polyarticular juvenile RA (juvenile idiopathic arthritis)

Experimental and investigational for:

- Graft versus host disease
- Multiple sclerosis
- Takayasu's arteritis
- Psoriatic arthropathy
- Systemic lupus erythematosus
- Uveitis associated with Behcet's disease
- Other non FDA-approved indications

ICD-9 codes covered if criteria met:

- -714.0-714.2 Rheumatoid arthritis [adults only]
- -714.30-714.31 Polyarticular juvenile RA [moderate or severely active for age 6 years and older]

ICD-9 codes not covered:

- -136.1 Behcet's syndrome
- 279.50 279.53 Graft-versus-host disease
- -340 Multiple sclerosis
- 446.7 Takayasu's Disease [Takayasu's arteritis]
- -696.0 Psoriatic arthropathy
- -710.0 Systemic lupus erythematosus
- -714.32 Pauciarticular juvenile RA
- -714.33 Monoarticular juvenile RA



- 1. Identify I-9 list
- Analyze context
- Meaningfully group

Analyze Context

- Severity (multiple joints) differentiates coverage in some
- Mutually exclusive categories of covered and not covered codes
- Goal is to optimize use of ICD-10

Meaningfully Group

- List 1 Covered diagnoses (mutually exclusive of list 2)
 - Adult
 - 7140 Rheumatoid arthritis
 - 7141 Felty's syndrome
 - 7142 Other RA with visceral or systemic involvement
 - 7142 Other RA with visceral or systemic involvement
 - Age 6 or over
 - 71430 Polyarticular juvenile RA, chronic or unspecified
 - 71431 Polyarticular juvenile RA, acute
- List 2 Excluded diagnoses (mutually exclusive of list 1)
 - 71432 Pauciarticular juvenile RA
 - 71433 Monoarticular juvenile RA



ICD-9 Target Code	ICD-10 Source Code (Reverse look up) * 23 codes - unspecified, multiple, specific sites, laterality				
2. Capture possible I-10 codes using I-10 to I-9 GEM Reverse look up	M0540 – M0549* Rheumatoid myopathy w/ RA M0550 – M0559* Rheumatoid polyneuropathy w/ RA M0570 – M0579* RA w/ rheumatoid factor w/o organ or systems involvement M0580 – M0589* Other RA w/ rheumatoid factor M059 RA w/ rheumatoid factor M0600 – M0609* RA w/o rheumatoid factor M061 Adult-onset Still's disease M0620 – M0629* Rheumatoid bursitis M0630 – M0639* Rheumatoid nodule M0680 – M0689* Other specified RA M069 RA unspecified				
7141 Felty's syndrome	M0500 – M0509* Felty's				
7142 Other RA w/ visceral or systemic involvement	M0520 – M0529* Rheumatoid vasculitis w/ RA M0530 – M0539* Rheumatoid heart disease w/ RA M0560 – M0569* RA w/ involvement of other organs and systems				
71430 Polyarticular juvenile RA, chronic or unspecified	M0800 – M0809* Unspecified juvenile RA M0820 – M0829* Juvenile RA w/ systemic onset M083 Juvenile rheumatoid polyarthritis (seronegative) M0880 – M0889* Other juvenile arthritis M0890 – M0899* Juvenile arthritis, unspecified				
71431 Polyarticular juvenile RA, acute (Not a target code)					
71432 Pauciarticular JRA	M0840 – M0848* Pauciarticular juvenile RA				
71433 Monoarticular juvenile	RA				

M0510 M05111 M05112	Rheumatoid lung disease w/ RA of unspecified site Rheumatoid lung disease w/ RA of right shoulder Rheumatoid lung disease w/ RA of left shoulder	3. Identify codes that may not have been captured
M05119	Rheumatoid lung disease w/ RA of unspec shoulder	71491 Phoumatoid lung
M05121 M05122	Rheumatoid lung disease w/ RA of right elbow Rheumatoid lung disease w/ RA of left elbow	71481 Rheumatoid lung 71481 Rheumatoid lung
M05122	Rheumatoid lung disease w/ RA of unspecified elbow	71481 Rheumatoid lung 71481 Rheumatoid lung
M05131	Rheumatoid lung disease w/ RA of right wrist	71481 Rheumatoid lung
M05131	Rheumatoid lung disease w/ RA of left wrist	71481 Rheumatoid lung
M05139	Rheumatoid lung disease w/ RA of unspecified wrist	71481 Rheumatoid lung
M05141	Rheumatoid lung disease w/ RA of right hand	71481 Rheumatoid lung
M05142	Rheumatoid lung disease w/ RA of left hand	71481 Rheumatoid lung
M05149	Rheumatoid lung disease w/ RA of unspecified hand	71481 Rheumatoid lung
M05151	Rheumatoid lung disease w/ RA of right hip	71481 Rheumatoid lung
M05152	Rheumatoid lung disease w/ RA of left hip	71481 Rheumatoid lung
M05159	Rheumatoid lung disease w/ RA of unspecified hip	71481 Rheumatoid lung
M05161	Rheumatoid lung disease w/ RA of right knee	71481 Rheumatoid lung
M05162	Rheumatoid lung disease w/ RA of left knee	71481 Rheumatoid lung
M05169	Rheumatoid lung disease w/ RA of unspecified knee	71481 Rheumatoid lung
M05171	Rheumatoid lung disease w/ RA of right ankle and foot	t 71481 Rheumatoid lung
M05172	Rheumatoid lung disease w/ RA of left ankle and foot	71481 Rheumatoid lung
M05179	Rheumatoid lung disease w/ RA of unspec ankle &foot	71481 Rheumatoid lung
M0519	Rheumatoid lung disease w/ RA of multiple sites	71481 Rheumatoid lung



ICD-9 253.3 is in the Hierarchical Condition Category (HCC) list

4. Identify other ICD-9 codes that the ICD-10s represent

ICD-10 to ICD-9 GEM Reverse Look Up

ICD-10 Source Code		ICD-9 Tai	rget Code
E230	Hypopituitarism	2533	Pituitary dwarfism

ICD-10 to ICD-9 GEM Look Up Additional Codes

ICD-10 Source Code		ICD-9 T	arget Code
E230	Hypopituitarism	2532	Panhypopituitarism
E230	Hypopituitarism	6281	Infertility, female, of pituitary- hypothalamic origin



5. Identify conflicts in mutually exclusive rules

6. Resolve conflicts

One ICD-10 related to multiple ICD-9s and the ICD-9s are on mutually exclusive lists

Example: HCC includes pituitary dwarfism only

ICD-10 Source Code		ICD-9 Target Code		
E230	Hypopituitarism	2533	Pituitary dwarfism	
E230	Hypopituitarism	2532	Panhypopituitarism	
E230	Hypopituitarism	6281	Infertility, female, of pituitary- hypothalamic origin	

How to decide:

- 1. Clinical relevance to the purpose of the code set being converted
- 2. Potential financial impact
- 3. Historical frequency of code use



General ICD-9 codes

7. Identify general ICD-9 codes leading to inappropriate assignment

Overly broad ICD-9 codes cannot be replaced with all the associated equivalent I-10 codes in cases where the list assignment is anatomically specific

ICD-9 Code	ICD-10-PCS
92.27 Implantation Or Insertion Of Radioactive Elements	Associated with 261 PCS codes specifying body part, approach and device 08H0X1Z Insertion of Radioactive Element into Right Eye, External Approach 0BHL01Z Insertion of Radioactive Element into Left Lung, Open Approach 0HHU31Z Insertion of Radioactive Element into Left Breast, Percutaneous
	Approach



Code Clusters

8. Identify ICD-10 clusters needed to replicate the logic

Need both ICD-10 S020xxA and S06333A or S06334A to replicate ICD-9 29.03

CD-9 Code	ICD-9 Code Description	ICD-10 Code	ICD-10 Code Description	Approximate Flag	No Map Flag	Combination Flag	Scenario	Choice List
80013	Closed fracture of vault of skull with cerebral laceration and contusion, with moderate [1-24 hours] loss of consciousness	S020xxA	Fracture of vault of skull, initial encounter for closed fracture	1	0	1	1	1
80013	Closed fracture of vault of skull with cerebral laceration and contusion, with moderate [1-24]	S06333A	Contusion and laceration of cerebrum, unspecified, with loss of consciousness of 1 hour to 5 hours 59 minutes, initial encounter		0	1	1	2
80013	Closed fracture of vault of skull with cerebral laceration and contusion, with moderate [1-24 hours] loss of consciousness		Contusion and laceration of cerebrum, unspecified, with loss of consciousness of 6 hours to	1	0	1	1	2



Combination Codes on the ICD-9 to ICD-10 GEM

8. Identify ICD-10 combination codes needed to replicate the logic

ICD-9 Code	ICD-9 Code Description	ICD-10 Code	ICD-10 Code Description	Approximate Flag	No Map Flag	Combination Flag	Scenario	Choice List
7140	Rheumatoid arthritis	M069	RA, unspecified	1	0	0	0	0
7141	Felty's syndrome	M0500	Felty's syndrome, unspec site	1	0	0	0	0
	Other RA w/ visceral or		Rheumatoid heart disease w/ RA					
7142	systemic involvement	M0530	of unspec site	1	0	0	0	0
	Other RA w/ visceral or		RA of unspec site w/ involvement					
7142	systemic involvement	M0560	of other organs and systems	1	0	0	0	0
	Polyarticular JRA, chronic or							
71430	unspec	M0800	Unspecified JRA of unspec site	1	0	0	0	0
			Juvenile rheumatoid polyarthritis					
71431	Polyarticular JRA, acute	M083	(seronegative)	1	0	0	0	0
71432	Pauciarticular JRA	M0840	Pauciarticular JRA, unspec site	1	0	0	0	0
71433	Monoarticular JRA	M0840	Pauciarticular JRA, unspec site	1	0	0	0	0



ICD-10 Source (Reverse look up)

* 23 codes - unspecified, multiple, specific sites, laterality

M0510 - M0519* Rheumatoid lung disease w/ RA

M0540 - M0549* Rheumatoid myopathy w/ RA

M0550 - M0559* Rheumatoid polyneuropathy w/ RA

M0570 - M0579* RA w/ rheumatoid factor w/o organ or systems involvement

M0580 – M0589* Other RA w/ rheumatoid factor

M059 RA w/ rheumatoid factor

M0600 - M0609* RA w/o rheumatoid factor

M061 Adult-onset Still's disease

M0620 - M0629* Rheumatoid bursitis

M0630 - M0639* Rheumatoid nodule

M0680 – M0689* Other specified RA

M069 RA unspecified

M0500 - M0509* Felty's

M0520 - M0529* Rheumatoid vasculitis w/ RA

M0530 - M0539* Rheumatoid heart disease w/ RA

M0560 – M0569* RA w/ involvement of other organs and systems

M0809 Unspecified juvenile RA, more than 4 specific sites?

M0820 - M0829* Juvenile RA w/ systemic onset

M083 Juvenile rheumatoid polyarthritis (seronegative)

M0880 - M0889* Other juvenile arthritis

M0890 - M0899* Juvenile arthritis, unspecified

M0840 - M0848* Pauciarticular juvenile RA

9. Refine list

Final code selection



10. Evaluate if the conversion changes the intent

Medically necessary for:

- Adult members 18 + years with moderately to severely active RA
- Persons aged 6 + years with moderate or severely active polyarticular juvenile RA (juvenile idiopathic arthritis)

ICD-9 Codes not on ICD-10 to ICD-9:

71431 Polyarticular juvenile RA, acute (coverage)

71433 Monoarticular juvenile RA (non coverage)

Codes where significant change in meaning:

ICD-9 codes covered if selection criteria met:

- -Adults only
 - -M0510 M0519* Rheumatoid lung disease w/ RA
 - -M0540 M0549* Rheumatoid myopathy w/ RA
 - -M0550 M0559* Rheumatoid polyneuropathy w/ RA
 - -M0570 M0579* RA w/ rheumatoid factor w/o organ or systems involvement
 - -M0580 M0589* Other RA w/ rheumatoid factor
 - -M059 RA w/ rheumatoid factor
 - -M0600 M0609* RA w/o rheumatoid factor
 - -M061 Adult-onset Still's disease
 - -M0620 M0629* Rheumatoid bursitis
 - -M0630 M0639* Rheumatoid nodule
 - -M0680 M0689* Other specified RA
 - -M069 RA unspecified
 - -M0500 M0509* Felty's
- -Age 6 years and older
 - -M0520 M0529* Rheumatoid vasculitis w/ RA
 - -M0530 M0539* Rheumatoid heart disease w/ RA
 - -M0560 M0569* RA w/ involvement of other organs and systems....



Partial Content abatacept (Orencia) Medical Policy

11. Create ICD-10 based copy of the application and document logic

Medically necessary for:

- Adult members 18 + years with moderately to severely active RA
- Persons aged 6 + years with moderate or severely active polyarticular juvenile RA (juvenile idiopathic arthritis)
- The presence of RA alone in adults is adequate for coverage regardless of the location
- Any systemic disease over age
 is adequate for coverage
 regardless of the location
- 3.

ICD-9 codes covered if selection criteria met:

- -Adults only
 - -M0510 M0519* Rheumatoid lung disease w/ RA
 - -M0540 M0549* Rheumatoid myopathy w/ RA
 - -M0550 M0559* Rheumatoid polyneuropathy w/
 - -M0570 M0579* RA w/ rheumatoid factor w/o organ or systems involvement
 - -M0580 M0589* Other RA w/ rheumatoid factor
 - -M059 RA w/ rheumatoid factor
 - -M0600 M0609* RA w/o rheumatoid factor
 - -M061 Adult-onset Still's disease
 - -M0620 M0629* Rheumatoid bursitis
 - -M0630 M0639* Rheumatoid nodule
 - -M0680 M0689* Other specified RA
 - -M069 RA unspecified
 - -M0500 M0509* Felty's
- -Age 6 years and older
 - -M0520 M0529* Rheumatoid vasculitis w/ RA
 - -M0530 M0539* Rheumatoid heart disease w/ RA
 - -M0560 M0569* RA w/ involvement of other organs and systems....



ICD-10 MS-DRG Conversion Process

- Tested how well the GEMs work
- Modified / refined the GEMs based on findings
- Goal: generate payment equivalency
 - Same patient
 - Same conditions / services
 - Assigned to the same payment group
- Resources
 - Programmers
 - Clinical Coders
 - Analysts
 - Clinicians



ICD-10 MS DRG Challenges / Conflicts

- 1. One ICD-10 code, assigned to more than one ICD-9 code, each assigned to different MS-DRGs
- 2. Overly broad ICD-9 codes
 - assigned to multiple DRGs
 - translated to extensive lists of anatomically specific ICD-10 codes
- One ICD-10 code assigned to one complication/ comorbidity (CC) and one major complication/ comorbidity (MCC) code or no MCC/CC code
- 4. One ICD-10 code that includes a CC or MCC
- 5. Multiple ICD-10 codes (cluster) required to replicate a single ICD-9 code
- 6. ICD-10 codes with no ICD-9 code translation



ICD-10 MS-DRG Compromises

- Coding Conflicts
 - ICD-10 code assigned to more than one ICD-9 code, each assigned to different MS-DRGs
 - ICD-10 code assigned to more than one mutually exclusive list: with MCC, with CC and/or without MCC / CC
- MedPar and California inpatient frequency data to resolve conflicts
 - Not automated
 - Decisions reviewed
 - In some cases, insufficient data to determine highest frequency



ICD-10 MS-DRG Conversion Potential Impact

Financial Implications

- Incomplete coding may impact DRG assignment
- Coding conflicts resolved by assigning to the higher frequency DRG may compromise reimbursement
- ICD-10 codes for new concepts without an ICD-9 translation now assigned to a medical MS-DRG
- Expect further refinement to DRG assignment and reimbursement based on more discrete ICD-10 detail
- As national data improves anticipate further modifications



Reimbursement Mappings

- Provide a temporary reliable mechanism for mapping ICD-10 to reimbursement equivalent ICD-9 codes
 - Interim measure while systems are being converted
- Indicates which ICD-9 code or cluster is the most appropriate choice for reimbursement

0LQ70ZZ – Repair Right Hand Tendon, Open	83.61 – Suture of tendon sheath OR 83.64 – Other suture of tendon
02733ZZ - Dilation of Coronary	00.66 - PTCA or coronary atherectomy,
Artery, 4 or more sites,	AND
Percutaneous Approach	00.43 – Procedure on 4 or more vessels

- Separate files, not part of the GEM files
 - Diagnosis code reimbursement mapping
 - Procedure code reimbursement mapping



Reimbursement Mappings Development

- Started with the ICD-10 to ICD-9 GEMs
- No additional review where an ICD-10 translates to one ICD-9
 - 95% of ICD-10 CM codes
 - 97% of ICD-10 PCS codes
- Where an ICD-10 code translates to more than one ICD-9 code
 - Used historical ICD-9 code frequency data
 - Used MedPAR and California (for newborn and OB codes) data
 - Vast majority of cases there was a clear dominant code
 - In rare cases, clinical review was needed to make the final choice

ICD-10 code	ICD-9 Alternatives	MedPAR	Calif.	Мар
3E0B7KZ Introduction of Other	20.72 Injection into inner ear	1	0	X
Diagnostic Substance into Ear, Via				
Natural or Artificial Opening	20.94 Injection of tympanum	8	1	



Reimbursement Mapping Distribution

Code set	Single ICD-9	2-code cluster	3-code cluster	4-code cluster	5-code cluster	6-code cluster	Total codes
ICD-10- CM	65,767	3302	26	6	0	0	69,101
ICD-10- PCS	69,657	1211	583	458	36	12	71,957

I-10-CM/PCS to ICD-9-CM Reimbursement Mappings 2010 Version Documentation and User's Guide



Reimbursement Mappings Format

- Accommodate system requirements
 - Reserve space for ICD-9 clusters (4 spaces for diagnostic codes and six spaces for procedure codes)
 - Map ICD-10 principal diagnoses first
- CMS recommends you test the mapping
 - Was developed using Medicare and CA hospital inpatient data
 - Determine if your frequency differs
 - Determine if any 'essential' ICD-9 codes are not mapped
 - Follow procedures previously described
 - Substitute the unused ICD-9 code into the Reimbursement Mapping entry or entries found, and document the change as appropriate



HIPAA 5010 – ICD-10 Assessment and Remediation Tools



Broad Categories

- Assessment Tools
- Remediation
- Testing
- Training
- Compliance
 Monitoring and
 Certification



Key Benefits

- Quick start; Built-In templates, Libraries
- Significant Reduction in Efforts (~40-50%)
- Higher Accuracy
- Consistent Quality and Artifacts
- Iterative and Progressive Remediation
- Reusability for Testing and Training
- Backward Compatibility



Tools Functionality



Impact Assessment

- Manage an Inventory of Transactions, Modules, Reports
- CMS Compliant Mapping Repository and Templates
- Code Analyzer
- Highlight Impacted areas, Remediation recommendations

Remediation

- Code Remediation; Interim and Permanent fix
- Rules based Data Mapping and Transformation
- Crosswalks
- XML Converters

Testing

- Pre-packaged Test Scenarios and Test Cases
- Testing of Interfaces Internal and Trading Partners
- Backward Compatibility Production and Historical Data
- Reports





Key Considerations for Tool Selection

Implementation Strategy

- Interim vs Long Term
- Leverage the mapping, transformation, conversion tools for immediate needs
- Permanent Fix to Application Code,
 Database and Historic Data
- Outsourcing or In-sourcing of impacted services

Current Environment

- Application Architecture and Databases
- Vendor Packages and in-house systems
- EDI Generation Tools
- Outsourced Services
- Testing Tools
- Automation of Regression Testing

Functionality

- Impact Assessment
- Code Fix
- Real-time Transformation
- Testing

Usability

- Built-in Templates/Libraries, Rules
- Initial Configuration and Customization
- Vendor Support
- Training needs

Cost

- Initial Installation
- Licenses
- Vendor Support
- Additional Infrastructure



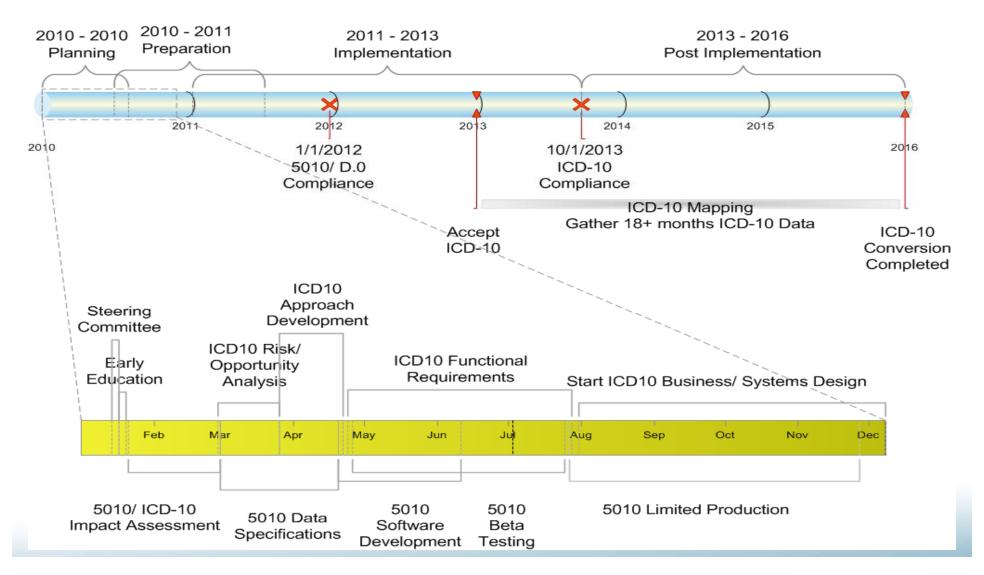
Additional Information



- Majority of tools available in the market are around HIPAA 5010
 Impact Assessment and Remediation; Not many on ICD-10
- Some of the tools support Impact Assessment as well as Testing
- ICD-10 tools primarily focusing on Impact Assessment and Training; No mapping or transformation tools to support end to end remediation
- Some of the tools provide HIPAA Compliant Certification



Implementation Timeline





Milliman 5010/ ICD-10 Consulting Services

- Assist organizations in understanding the potential effects of 5010/ ICD-10
- Guide early efforts to prepare for 5010/ ICD-10
- Assist operational areas in implementing 5010/ ICD-10 including:

Healthcare analytics Healthcare management Provider contracting & management Actuarial, finance and underwriting Claims administration Information Technology

Implementation Implementation Post Implementation Preparation Planning Implementation Begin education Revise contracts Analyze impact Plan strategy and Modify operations Analyze tactics Program reports Optimize ICD10 use environment Establish precursors Modify/ test Assess risk Assign responsibilities systems Organize approach **Detail specifications** Mitigate risk

Milliman website http://www.milliman.com/expertise/healthcare/services/ICD-10-readiness/



Closing Comments

- A recording of the session will be available within a few days
- Upcoming sessions

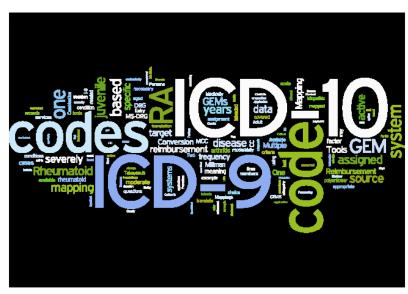
March 16, 2010

- Plan for the Financial Impact
- Develop Strategic Opportunities



Questions?

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or your Milliman consultant with any questions or for more information about Milliman's ICD-10 consulting services.



Disclaimer

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