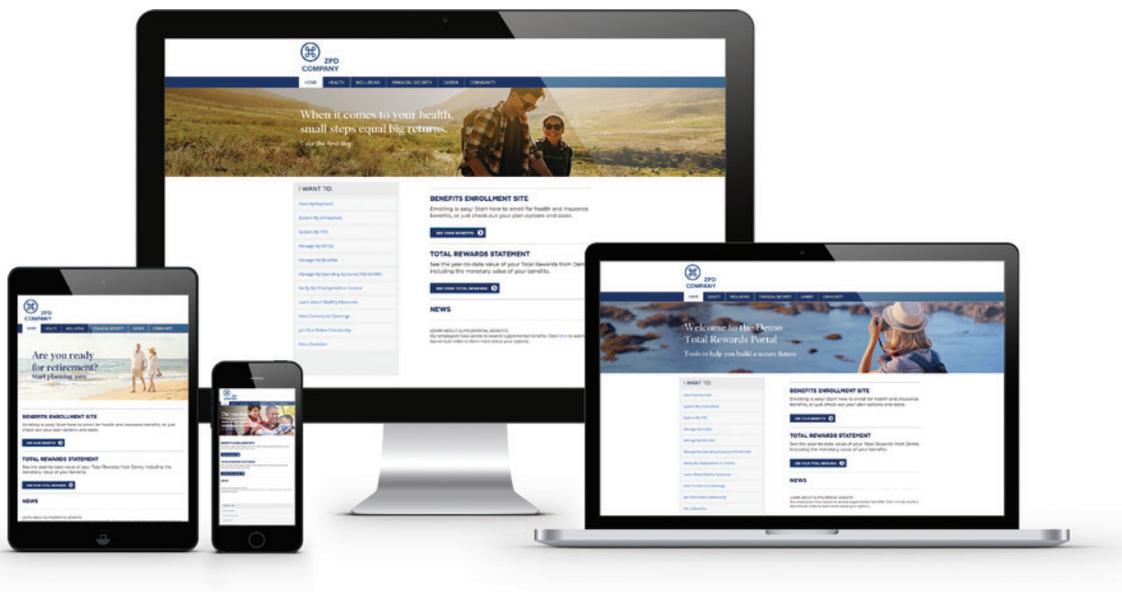


Health and Welfare Administration

Our accuracy, flexibility and superior experience set us apart.

Benefit administration includes countless tasks and complexities, and HR teams don't always have the time or resources to focus on them. As a result, Milliman developed a state-of-the-art benefit administration platform called *MyBenefitChoice*. The customizable tool makes it easy for employees to understand and manage their benefits—anytime, on any device. Built from the ground up, *MyBenefitChoice* provides flexible solutions tailored to the challenges of H&W administration, such as plan-specific eligibility requirements and benefit offerings. Milliman handles the details behind the scenes to deliver a cost-effective, compliant, and engaging experience for you and your employees.



- **Customized to your culture, your benefits, your needs.** One size does not fit all. That's why we tailor our service model to meet your unique requirements.
- **Accessible 24/7 via smart phone, tablet or computer.** This empowers employees to manage their elections and quickly access information and carriers anytime.
- **Highly responsive service.** Our experienced consultants serve as an extension of your HR team.
- **Personal live support.** Our fully staffed call center is available for enrollment and eligibility questions.
- **Superior participant experience.** The *MyBenefitChoice* platform and custom communication engage participants in your benefits and make enrollment simple.
- **Flexible with role-based access.** Our system supports any number of benefit plans and employee groups and allows participants to see only the plans that apply to them.
- **Fully outsourced administration to ease HR's workload.** We make benefits administration easy for you and your employees, no matter the complexity.
- **Custom benefits communication.** We create Open Enrollment communication that supports your brand and is fully customized to your needs.
- **Data-driven medical cost projections.** Our MilliMAP medical plan decision tool provides accurate cost estimates to make choosing the right plan simple.

We work to bridge the gap between corporate strategy, employee benefits, legal regulations, carriers, and the individual employee experience.

Advantages



SCALABLE

Address the needs of any size organization, including complex plan structures that vary benefits by population.



FLEXIBLE

Customize content to communicate plan features and eligibility at the employee class level.



ACCESSIBLE

Provide 24/7 access via smartphone, tablet or computer. Employees can manage their elections and quickly access information and carriers anytime, anywhere.



ENGAGING

Deliver a custom branded experience including decision-support tools, self-service technology, multiple enrollment methods, and year-round education.



ACCURATE

Simplify management of complex plan designs and eligibility requirements using a rules-driven database and support for retroactive carrier billing.



ROBUST HR SUPPORT

Empower HR to successfully manage and monitor their plans by accessing real-time data in pre-built and custom reports.

Features



USER-FRIENDLY BENEFITS PORTAL

- One-stop shop for benefits information and contacts
- Web and mobile access
- Choose how to enroll — step-by-step or pick-and-choose



SELF-SERVICE ENROLLMENT SITE

- Helpful decision tools, year-round education and personalized content
- Enroll, add life events and upload supporting documents



PLAN SPONSOR RESOURCES

- Access powerful data and reports on demand



RECORDKEEPING

- Process and maintain benefit elections and data
- Create and distribute carrier, payroll, and other third-party files



ADMINISTRATION

- Carrier billing module supports retroactivity for accurate billing
- Customizable for benefit types and employee classes



MILLIMAP DECISION TOOL

- Simple-to-use, personalized, data-driven healthcare cost modeler
- Integrated decision/election process
- Powered by Milliman's Health Cost Guidelines™

About Milliman

Milliman is among the world's largest providers of benefits-related products and services. The firm has consulting practices in healthcare, property & casualty insurance, life insurance and financial services, and employee benefits. Founded in 1947, Milliman is an independent firm with offices in major cities around the globe.

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